



# Lights Out?

## No need to be a scaredy cat!

From your smart phone or tablet you can check out the Outage Map on our webpage or follow us on Facebook or Twitter for fast updates.

**PIONEER**  
electric cooperative

A Touchstone Energy® Cooperative 

Our employees work very hard to provide high quality, responsive and reliable service to you. We take a proactive approach to prevent situations that might lead to power outages—tree trimming, pole inspections, line maintenance and replacements. However, winter weather may cause power interruptions or outages.

If you lose power:

1. First, check your breakers or fuses. If some of your lights or appliances are still working, the trouble is at your home.
2. Next, see if your neighbors have power. This helps us determine whether we have a more wide-spread problem.
3. Finally, call the office at 1-800-762-0997 to report the outage.

If you have a smart phone, tablet or battery-powered laptop you can view our Outage Map online at

[www.pioneerec.com](http://www.pioneerec.com)



The map can be viewed by county or by zip code and will refresh every 5 minutes and display outages in Pioneer's service territory in real-time.