

Auto Pay

Your bill will always be paid on time and you still receive a bill each month. On the due date, the amount of your net bill will be deducted from your checking account or can be charged to your credit card.

Budget Billing

Pioneer offers this plan to members who would like consistent monthly payments. Each month's bill will show the actual energy costs for that month, as well as the budget billing amount. The bill will also show whether you are carrying a credit or debit under "balance forward."

Pay Online

Want to save money on postage? You can now pay your bill via the internet with a check, credit or debit card. Go online to our website www.pioneerec.com and PAY ONLINE today. You can also choose paperless billing at this site.

Capital Credits

Capital credits are each member's share of Pioneer's margins in proportion to the amount paid for electricity. This benefit represents member equity or ownership in the cooperative. The cooperative's equity is owned by the members—the ones receiving our service.

Cool Returns

Want to help Pioneer manage your future energy costs? By allowing us to cycle the compressor of your central air conditioning unit or heat pump during our peak demands, you are helping to control your future electric rates. And, you'll receive a \$100 bill credit!

Quick Pay Phone Payment

Want to make a payment on your electric bill over the phone using a credit or debit card or check? You MUST call the **QUICK PAY number 1-888-836-1422**. Use a touch tone phone; make a minimum payment of \$5; payment is credited to your Pioneer account immediately.

Co-op Connections[®]

Looking for ways to receive discounts from local businesses, support your local economy and receive discounts on prescriptions? Learn more about our FREE discount program at www.connections.coop/pioneerec or stop at one of our offices for local business listings.

COPA[®]

Want to support political candidates who will look out for your cooperative? Co-op Owners for Political Action (COPA) was organized to support only the political candidates who will speak for and protect the interests of rural electric consumers and their cooperative electrical systems.

Safety Demo

We have an expert who gives electrical safety demos to schools and organizations. Our demo uses an energized model that shows what can happen if a car or person comes in contact with electricity. There is no charge for the presentation, but what YOU get out of it could save A LIFE!

Energy Advisor

Need advice on how to manage your energy costs? Planning to retrofit your home to be more energy efficient? Need the names of local insulation contractors? Contact your energy advisor to schedule a blower door test and/or infrared camera inspection, free of charge to Pioneer members.

Envirowatts

Interested in supporting further development of utility scale renewable energy in Ohio? Purchasing a 100-kilowatt hour block of electricity produced from renewable energy sources has the effect of not driving your car for three months, for only \$2/mo.

Scholarship Program

We award four scholarships each spring to outstanding seniors selected in an application and interview process. One young man and young woman chosen to receive the top two Pioneer awards are then eligible to compete with winners of other cooperatives for additional scholarships.

Geothermal

Considering switching fuels to heat your home? Did you know that for every \$1 you pay in electric to run a geothermal heat pump, you will receive \$3-4 in heating/cooling? Need local contractors? If you make the switch to geo, we can help to guide your way.

Heating & Cooling Rebate

For a limited time—July 1, 2011 to October 31, 2011—Pioneer is offering a \$250 or \$500 rebate to install a qualified dual fuel or geothermal system. This applies to Pioneer members only and system must be installed in home/business served by Pioneer. BONUS CASH for also installing an electric water heater.

Touchstone Energy HomeSM

Planning to build a new home and want to design your home for energy efficiency? We can advise you on key construction options that will help you secure long term energy savings. Receive an Energy Star rating, option for guaranteed heating and cooling costs for 2 years, and a \$1,000 rebate.

Everything
we do
revolves
around
YOU!

PIONEER
electric cooperative

A Touchstone Energy[®] Cooperative 

For more information about any of the programs contact us at 1-800-762-0997 or member@pioneerec.com