

# SAFETY, COMMUNITY COMMITMENT SHOW CO-OP STRENGTH IN 2019

It's been another successful year for Pioneer Electric and we are very thankful for the continued support of our membership.

In 2019, Pioneer was evaluated through the Rural Electric Safety Achievement Program (RESAP), a comprehensive system-wide inspection program to improve safety. Pioneer once again improved scores overall compared to previous inspections. The RESAP evaluation is a three-day process that reviews all areas of Pioneer's safety program, including work site inspections, facility inspections and one-on-one employee interviews.

The group that completed Pioneer's inspection referred to Pioneer as having an "elite" safety program.

That elite status helped earn Pioneer national recognition through the National Rural Electric Cooperatives
Association (NRECA). NRECA selected Pioneer to be part of their Commitment to Zero Contacts video, highlighting the cooperative's initiatives that keep safety at the forefront.

Additionally, our employees continue to shine in their philanthropic efforts each year. In May 2019, following the Memorial Day tornados, Pioneer employees and members donated items to help the victims. Pioneer's employee fundraising group, Powering Possibilities, also collected donations, including quilts, clothing, personal hygiene items, and more for veterans at the Dayton VA Hospital. Along with the supply donations, Pioneer

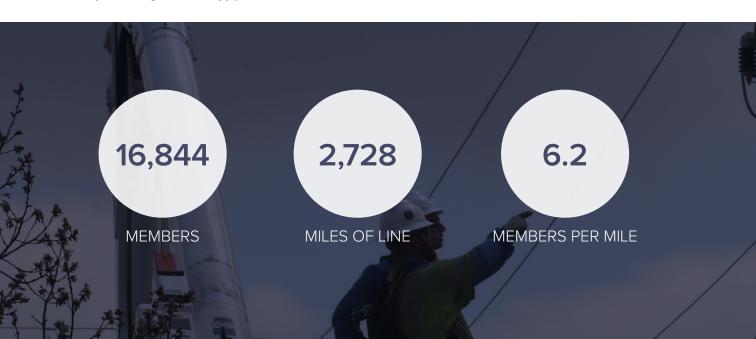
employees also held various internal fundraising efforts throughout 2019 to financially support the Semper Fi/America's Fund, a fund dedicated to providing urgently needed resources and support for combat wounded, critically ill, and catastrophically injured members of the U.S. Armed Forces and their families.

In addition to fundraising efforts to support the community, Pioneer lineman provided mutual aid to Dayton Power & Light and employees participated in safety demonstrations, energy bike presentations, career days, and other events throughout the year.

In 2019, we continued our focus on preventive maintenance by beginning our five-year process to replace out-date meters and we began construction of Haas Substation in Miami County, which will improve reliability for members in that area.

The response from our lineman throughout the year, but especially during a few major outages, was commendable.

As your electric utility provider, every day we strive to be your go-to source for information and service, from efficiency to safety and reliability, our focus throughout 2019 never deterred from you. As we enter 2020, we continue to strive toward enhancements in reliability, efficiency, community, and safety. We look forward to another successful year partnering with you.



# BOARD OF TRUSTEES

The Board of Trustees, elected by the membership, oversees the President/CEO, sets company policy and monitors finances of the cooperative. They represent fellow members and participate in cooperative training and conference opportunities.



Ron Clark CHAIR



Colleen Eidemiller FIRST VICE CHAIR



Mark Bailey
SECOND VICE CHAIR



Terrence Householder
SECRETARY



Ron Bair TREASURER



John Goettemoeller TRUSTEE



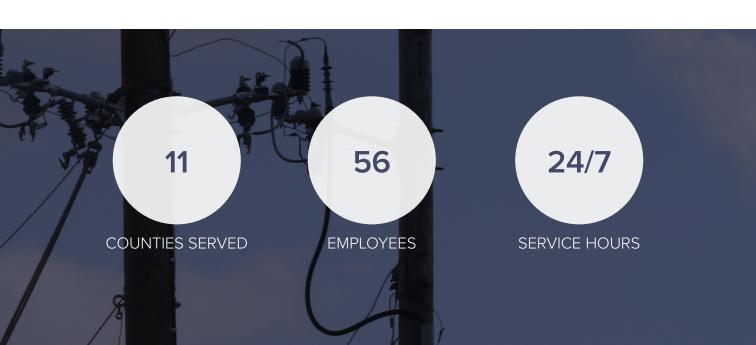
Roger Bertke TRUSTEE



Ted Black



Duane Engel TRUSTEE





# SAFETY & OPERATIONS

Safety is at the heart of everything we do. It's our focus and our top priority year in, year out, and every single day.



#### SAFETY INSPECTIONS

Supervisors completed **158** crew observations

19 were after-hours

#### **RESAP EVALUATION**

**17/17** categories scored satisfactory performance or higher



# "THAT'S AMONG THE ELITE WHEN IT COMES TO A RESAP SCORE."

**DWIGHT MILLER** 

Ohio's Electric Cooperatives Director of Safety Control and Loss Prevention

### **MUTUAL AID**

Assisted Dayton Power & Light **4** different times including after the Dayton tornados

# AVERAGE OUTAGE TIME PER MEMBER: 104 MINUTES\*



Median Outage Time Per Member For All Midwestern Cooperatives: 159 Minutes\*

\*excludes major events.

### TOP TWO MAJOR OUTAGE EVENTS

January 19-20, 2019 - Ice/Snow Storm
 December 31, 2019 - Ice/Wind Storm



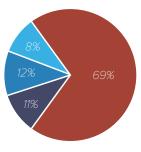
#### SAFETY MANUAL UPDATE

Reviewed and revised Ohio's Electric Cooperative's safety manual

## **BROKEN POLE REPLACEMENTS**

75 broken poles were replaced

Accident (52)
Tree (8)
Storm (9)
Other (6)





# **PREVENTIVE**MAINTENANCE



#### LINE REBUILD

Champaign: **12.6 miles**, Miami: **1.5 miles**, Shelby: **1.4 miles**; installed **1 mile** of underground in Fox Harbor subdivison in Miami County



#### **POLE TESTING**

Poles Tested: 5,699 | Failed: 182

Replaced: 181



#### TREE TRIMMING

Miles Trimmed: 402

Ash Trees Removed: 12,000+ since 2013



#### WILDLIFE COVER UP

Cover up added to **Mingo** and **Newport** substations in Champaign and Shelby counties

# OTHER MAINTENANCE/UPGRADES

#### **METER EXCHANGE**

**2,484** meters replaced in 2019 as part of a 5 year change-out program

#### SUBSTATION CONSTRUCTION

Construction began on **Haas Substation** in Miami County to enhance reliability

Maintenance work was completed on Northwest Urbana, Eagle and Givens substations in Champaign County; East Casstown substation in Miami County; and State Route 66 and Newport substations in Shelby County



# ENGAGING WITH OUR MEMBERSHIP

We strive to be your source of information. Whether it's electric efficiency, safety, or reliability information you're looking for, we're here when you need us.







#### COMMUNITY/SCHOOL **EVENTS**

Tabletop safety demonstrations

Energy bike presentations

Career days

Pony Wagon Days Parade

### SOCIAL MEDIA ENGAGEMENT



**3,163** Facebook followers



**1,604**Twitter follwers



**91,951** website visits





# MAKING A DIFFERENCE

# IN THE COMMUNITIES WE SERVE

From employee-driven fundraising efforts to rebates and incentives, Pioneer is making an impact on our members and the communities in which we serve and live.



## **EMPLOYEE-FUNDED DONATIONS**

**\$1,000** to the Semper Fi/America's Fund to support veterans and their families, collected donations for the Dayton VA and victims of the Dayton tornados



#### **SPONSORSHIPS**

Supported **31** local events, organizations or causes



### REBATES

**131** residential members received a total of **\$73,200** in rebates

\*Cost is shared with Buckeye Power



\$2,339,914.90

returned to members



## **ECONOMIC DEVELOPMENT**

\$10,500 contributed to economic development projects in Champaign, Miami, and Shelby counties

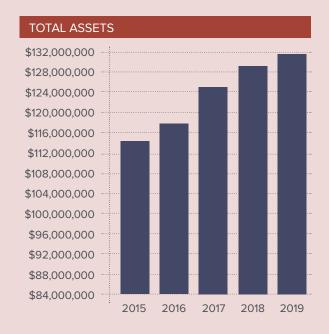
#### Balance Sheet as of December 31, 2019

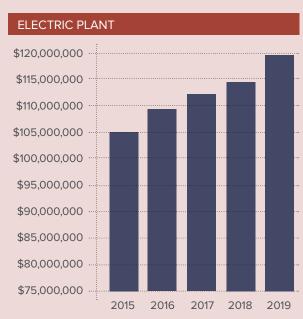
#### **ASSETS**

lectric	Diama
ectric	Plani

Electric Plant In service — at cost Construction work in progress Subtotal	\$117,118,002 2,033,094 \$119,151,096
Less accumulated provision for depreciation and amortization Net electric plant	37,445,995 \$81,705,101
Other Assets & Investments Investments in associated organizations Total other assets and investments  Current Assets	\$38,238,404 \$38,238,404
Cash and cash equivalents Accounts receivable (less accumulated provision for uncollectible accounts of \$70,171)	\$3,367,097 4,899,059
Materials and supplies	649,424
Prepayments — Buckeye Power, Inc.	232,945
Other current assets Total current assets	1,437,585 \$10,586,110
Deferred Debits	\$933,181

**Total Assets** \$131,462,796





# Balance Sheet as of December 31, 2019

EQUITIES AND LIABILITIES	
Equities Patronage capital Other equities Accumulated other comprehensive income Total equities	\$73,018,188 2,696,665 <u>155,900</u> \$75,870,753
Long-term Debt CFC mortgage notes less current maturities	\$45,108,9 <u>60</u>
Total long-term debt	\$45,108,960
Other Noncurrent Liabilities  Accumulated provision for pensions and benefits less current maturities  Obligations under capital leases less current maturities  Total other noncurrent liabilities	\$1,248,844 10,205 \$1,259,049
Current Liabilities	<b>.</b>
Current maturities of long-term debt	\$1,698,115
Current maturities of obligations under capital leases  Accounts payable — purchased power	79,552 3,758,950
Accounts payable — purchased power  Accounts payable — other	638,454
Consumer deposits	260,215
Accrued taxes	1,928,134
Current maturities of accumulated	
provision for pensions and benefits	108,484
Other current liabilities	682,940
Total current liabilities	<u>\$9,154,844</u>
Deferred Credits	<u>\$69,190</u>
Total Equities and Liabilities	<u>\$131,462,796</u>

### Statement of Revenue & Patronage Capital for the year ended December 31, 2019

Operating Revenues	\$67,990,028
Operating Expenses  Cost of power  Distribution — operation  Distribution — maintenance  Consumer records and collection expense  Administrative and general expense  Sales expense  Depreciation and amortization  Taxes  Other income deductions  Interest on long-term debt	\$45,816,368 5,532,084 2,577,441 891,602 2,271,572 719,653 3,857,330 1,643,212 7,637 2,048,002
Other interest expense  Total operating expenses	<u>22,932</u> <u>\$65,387,833</u>
Operating margins before capital credits Buckeye capital credits Other capital credits Net operating margins	\$2,602,195 2,186,014 <u>193,911</u> \$4,982,120
Nonoperating Margins Interest and dividend income Other nonoperating income Total nonoperating margins	\$126,426 6,493 <u>\$132,919</u>
Net Margins	\$5,115,039
Patronage Capital — beginning of year Retirement of capital credits — general Retirement of capital credits — estate Patronage Capital — end of year	\$70,482,284 (2,238,142) (340,993) <b>\$73,018,188</b>

Where does each dollar of your electric bill go?



Interest

Depreciation

Consumer Records & Sales

# Statement of Cash Flow for the year ended December 31, 2019

Cash Flows from Operating Activities Cash received from consumers Interest and dividend income Capital credits Cash provided by operating activities	\$67,397,696 126,426 1,558,892 \$69,083,014
Cash paid to suppliers and employees Interest and taxes paid Cash disbursed for operating activities Net cash from operating activities	\$57,657,658 4,093,834 \$61,751,492 \$7,331,522
Cash Flows from Investing Activities  Construction and acquisition of plant Proceeds from disposal of plant Investment in associated organizations Other nonoperating income Net cash used by investing activities	\$(5,602,068) (1,464,873) 14,799 <u>6,492</u> <u>\$(7,045,650)</u>
Cash Flows from Financing Activities Increase in consumer deposits Proceeds from long-term debt Payments on long-term debt Proceeds from short-term debt Patronage capital credits retired Net cash used by financing activities	\$1,497 1,000,000 (1,762,408) 2,000,000 (2,579,134) \$(1,340,045)
Net Decrease in Cash Cash — beginning of year Cash — end of year	\$(1,054,173) 4,421,270 <b>\$3,367,097</b>
Reconciliation of Net Margins to Net Cash Provided by Operating Activities Net Margins	\$5,115,039
Adjustments to Reconcile Net Margins to Net Cash Provided by Operating	Activities
Depreciation	\$3,857,330
Buckeye Power Inc. and other capital credits (noncash) Provision for uncollectible accounts receivable (Increase) decrease in:	(821,032) 10,023
Customer and other accounts receivable Current and accrued assets — other Deferred debits	556,443 128,904 (373,496)
Increase (decrease) in:     Accounts payable     Accrued taxes     Current and accrued liabilities — other     Deferred credits Other nonoperating (income) loss Accumulated provision for pensions and benefits Obligations under capital lease Retired capital credits — gain	(265,706) 53,717 29,944 (796,162) (6,492) (155,337) (181,928) 180,275
Total adjustments  Net Cash Provided by Operating Activities	\$2,216,483 <b>\$7,331,522</b>